



THORNCROFT
LESSON PAYMENT POLICY

WE OFFER THE FOLLOWING PAYMENT POLICIES YOU MAY CHOOSE ONE

- (1) Pre pay for the month: \$175.00 by the 7th of the current month
- (2) Be billed \$200.00 at the end of the month
- (3) New arrivals, first month you may pay by the lesson \$50.00 each *½ hour private or a 1 hour group lesson*
- (4) If you are going to be absent for a month you may "hold" your lesson time for \$90.00 per month.
Lesson times not held are not guaranteed to be available upon your return.

Lessons:

- 1 rider - half hour private,
- 2 riders - 45 minute semi-private
- 3 - 6 riders - 1 hour group lesson, there will not be more than 6 riders in a group

BILLS are due upon receipt. Lessons will be discontinued for any amount past due 90 days or over.
Payment and a signed release for new students must be received before the first lesson.

There are no make ups for missed or cancelled lessons; you may not pay "by the lesson".

PAYMENT METHODS: You may pay for your lessons in person. Personal checks are the preferred method of payment. If you elect to pay by cash, you may obtain a cash receipt from the front office. If you pay by mail, please remit payment to the above address payable to Thorncroft.

Please include on your check the **student's name, instructor's name and the month being paid.**

MISSED LESSONS: If you are unable to attend a lesson, please call and leave a message for your instructor. This courtesy will offer time out in the fields for a horse that may otherwise be kept in the stall. Multiple absences may jeopardize your time slot. **There are no make ups for missed or cancelled lessons; you may not pay "by the lesson".**

TEC HOLIDAY CLOSINGS: New Year's Eve at 5pm, New Year's Day, Memorial Day Weekend Fri - Mon, Independence Day, Labor Day, Thanksgiving, Christmas Eve at 5pm, and Christmas Day. There are no make ups.

INCLEMENT WEATHER POLICY: While we do not encourage driving in inclement weather an instructor will always be available if you choose to attend your lesson. Please call the office 610.644.1963 if you are unable to attend. If the Farm is closed the answering machine will have a message stating "The barn is closed".

TERMINATING LESSONS: We appreciate notification two weeks before you plan to discontinue lessons. In the interest of better serving our riders, we would like to have additional information as to why you are terminating lessons.

HORSE CARE: If physically able, each student is responsible for preparing his or her horse for the lesson (grooming, tacking up, sweeping up after the horse, etc.). Please plan on an additional ½ hour before and after each lesson to tack up and untack your horse/pony. There is barn help available to help you prepare.