



Lesson Payment Policy

WE OFFER THE FOLLOWING PAYMENT POLICIES YOU MAY CHOOSE ONE

1. Pre pay for the month: \$200 by the 7th of the current month
2. Be billed \$225 at the end of the month
3. New riders may pay \$75 each 1/2 hour private or 1 hour group lesson in the first month
4. If there is a planned absence, you may “hold” your lesson time for \$90 per month.

BILLS are due upon receipt. Lessons will be discontinued for any amount past due 90 days. Payment and signed release for new students must be received before the first lesson.

There are no make ups for a missed or cancelled lesson and you may not “pay by the lesson”.

PAYMENT METHODS:

1. Pay for your lessons Online. Online payments are the preferred method of payment.
www.thorncroft.org
Go to Programs and Clinics, Programs, Weekly Lessons and scroll down to “Pay Lesson Fees Online”.
2. You may pay for your lessons in person. Please put your check in the white box located on the wall in the waiting area of the Main Arena. This box is locked at all times. Do not hand your check to an instructor. Put the rider’s name in the memo of the check.
3. If you pay by mail, please remit payment to the following address payable to Thorncroft: 190 Line Rd. Malvern, PA 19355. Put the rider’s name in the memo of the check.

MISSED LESSONS: If you are unable to attend a lesson, please call 610.644.1963 or call your instructor directly. This courtesy will offer time out in the fields for horses that may otherwise be kept in the stall. Multiple absences or no shows will result in rider losing their lesson time.

HOLIDAY/EVENT CLOSINGS: New Year’s Eve at 5pm, New Year’s Day, Memorial Day Weekend Friday through Monday, 4th of July, Thorncroft 5k at 3pm, Labor Day, Thanksgiving, Christmas Eve at 5pm and Christmas Day. **THERE ARE NO MAKE UPS FOR HOLIDAY CLOSINGS.**

INCLEMENT WEATHER POLICY: A Thorncroft instructor will always be available to teach. If inclement weather prevents you from attending your lesson, please call 610-644-1963 or call your instructor directly.

TERMINATING LESSONS: If you plan to discontinue lessons, Thorncroft requires notification in writing to jordan@thorncroft.org one month prior to your last scheduled ride. In addition, to better serve our riders, we would like to have additional information as to why you are terminating lessons.

HORSE CARE: If appropriate for ability and skill level, each student is encouraged to prepare his or her own horse for the lesson. This includes, grooming, tacking up and tidying up after your horse. Plan to spend an additional 30 minutes before and after scheduled lesson time. There will always be assistance and supervision in the barn.